

1. Information We Collect

We may collect the following types of information:

Personal Information

When you book a room, sign up for updates, or contact us, we may collect:

- **Name**
- **Email address**
- **Phone number**
- **Billing information**
- **Payment details (processed securely through third-party payment providers)**

Non-Personal Information

We may automatically collect:

- **IP address**
- **Browser type**
- **Device information**
- **Pages visited on our website**
- **Date and time of visit**

2. How We Use Your Information

We use your information to:

- **Process bookings and payments**
- **Send booking confirmations and reminders**
- **Respond to inquiries**
- **Improve our website and customer experience**
- **Send promotional emails (only if you opt in)**
- **Maintain safety and security of our guests and business**

3. Sharing of Information

We do not sell, rent, or trade your personal information.

We may share information with:

- **Trusted third-party service providers (such as payment processors and booking platforms)**
- **Legal authorities if required by law**

4. Cookies & Tracking Technologies

Our website may use cookies and similar tracking technologies to enhance your browsing experience and analyze site traffic.

You can choose to disable cookies through your browser settings.

5. Data Security

We take reasonable steps to protect your personal information from unauthorized access, disclosure, or misuse. However, no online transmission or storage system is 100% secure.

6. Children's Privacy

TK Escapes does not knowingly collect personal information from children under the age of 13 without parental consent. If we become aware that we have collected information from a child without proper consent, we will delete it promptly.

7. Your Rights

You may:

- **Request access to your personal information**
- **Request correction or deletion of your information**
- **Opt out of promotional communications at any time**

To exercise these rights, please contact us at:

Email: tkescapes2026@gmail.com

Phone: 336-926-1171

8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of those websites.

9. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.